

Course title	Mediations and negotiations in	Instructor	Determined later
	intercultural context	Instructor's	
		email address	
Semester	1 2 2	ECTS credits	3
Academic year	2019/2020	Contact hours	15 □ 30 ☑
Level	1-Bachelor ☑ 2 - Master □	Language of	English
		instruction	

Learning outcomes and competences: Learner:

Is able to notice the differences in ways of communicating between cultures.

Is aware of cross-cultural similarities and differences in communication.

Knows about potential ways of effective communication (verbal and non-verbal)

Knows about effective ways of interpersonal communication

Course contents

Media and culture

Interpersonal communication

Positive and negative face

Ways of communication (verbal and nonverbal)

Mediations (intercultural mediations)

Negotiations (cross-cultural negotiations)

Communication breakdowns

Recommended reading

Harley, T. 2007. The psychology of language. New York: Psychology Press.

Teaching and learning methods

Conversations, discussions, debates, video presentations.

Assessments methods

Project at the end of the course.