



ZGŁOSZENIE WOLNEGO MIEJSCA PRACY

Dane firmy

Nazwa firmy : Serco European Services

Adres : Armii Krajowej 16

Nr tel/fax/e-mail : 122999185

Osoba do kontaktu z Biurem Karier: Agnieszka Skrzyńska

Działalność firmy: BPO

Forma prawna:

Charakterystyka Oferty Pracy

Nazwa stanowiska: Customer Service Executive French or German Speaker

Data podjęcia pracy: 06.05.2013

Liczba wolnych miejsc pracy: 10

Liczba kandydatów wylonionych z wstępnej selekcji:

Wymagania pracodawcy:

Charakterystyka / rodzaj wykonywanej pracy:

We expect you to:

provide evidence of excellent written and oral skills in German or in French

have a good command of the English language

show excellent customer care and a courteous attitude

be confident, flexible and results oriented approach

be positive, enthusiastic and proactive outlook

be a team player

We offer:

- an attractive salary and benefits package including private medical care
- a convenient office location in Krakow
- great development opportunities in an international, fast-paced company
- a multicultural working environment
- a fast recruitment process taking only 2 - 3 weeks, with a 'remote' application system using phone and email

Start your career journey with Serco NOW by sending your application to:

applyjob.serco@serco.com

Please, include the reference number and the following clause: I hereby give consent for my personal data included in my offer to be processed by Serco European Services Sp. z o.o. for the purposes of recruitment process, in accordance with the Personal Data Protection Act dated 29.08.1997 (uniform text: Journal of Laws of the Republic of Poland 2002 No 101, item 926 with further amendments)

As a Customer Service Executive working for Serco in their dedicated travel industry team, you will be responsible for handling inbound calls and email requests from customers. You will interpret customers' needs and help them resolve their enquiry promptly in a manner that will result in the highest levels of customer satisfaction.

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| <u>Forma zatrudnienia:</u> a. umowa o pracę | <u>Rodzaj zatrudnienia:</u> b. na czas określony | b. w pełnym wymiarze |
| <u>Orientacyjna wysokość wynagrodzenia:</u> a. w okresie próbnym b. później | | |

Data zgłoszenia: 5.04.2013

Oferta ważna do: 30.04.2013