

**Customer Support Representative
(1st level Support) with **Russian, English & Polish Languages**
Location: Budapest (Hungary)**

Tasks:

- Answer contacts promptly and professionally
- Provides customer assistance with routine inquiries and problems such as software, hardware and network operations
- Log/Validate all contacts Call Handling Database
- Manage end to end all calls logged, providing regular updates to customers on call status
- May involve use of problem management database and help desk systems
- Provide support to multiple desk
- Attending on internal trainings

Requirements:

- Very good knowledge of Russian & Polish languages
- Strong knowledge of English language is a must
- **Be ready to relocate as soon as possible!!!**
- User-level IT skills
- Good communication and problem-solving skills
- Customer orientated
- Open personality

Our offer:

- Working in an international, young and dynamic team
- Opportunity to develop your professional skills in a multinational company
- Competitive salary and benefits

If you are interested please send your CV in english version: maciej.stega@cpljobs.pl



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